

Smoke Alarms Sounding After Hours? Follow the Steps Below.



1. Check For Fire

Check every room in your home to ensure there is no safety risk.



2. Call Our Team

Call our after-hours team on **1300 974 615**, who will help step you through the process of disarming the sounding alarms safely.

OR



2. Scan the QR Code

Scan the QR code on the Smoke Alarm Integrity sticker under your sink cabinet. This will give you direct access to videos that will guide you through the disarming process safely. Check the brand of your alarms first to easily access the correct videos.



3. Attendance

The information you provide when calling or accessing disarming videos will be passed onto our priority team, who will contact you the following business day to assess if a friendly team member needs to visit the property to rectify or replace any alarms.

